



City & County of Denver
WELLINGTON E. WEBB
Mayor

November 27, 2000
Mr. Pat Nolan
Interstate Highway Construction, Inc.
7135 South Tucson Way
Englewood, CO 80115

Subject: Contract 7RP01CS-1
Parking Management and Revenue Control System

Dear Pat:

This is just to say thank you for a job well done. Since the completion an opening of the new Parking Management and Revenue Control System project we here at Denver International Airport (DIA) have only heard good things about it, from both the operators and the traveling public. It has definitely been "a feather in our hat" from a customer service standpoint.

While IHC has completed many successful projects with us here at DIA, the Parking Management and Revenue Control System project has been by far the most complex we have worked together on since the building of DIA. IHC's entire team should be commended for the effort they put forth as part of the overall team in making this such a successful project.

I would also like to give special consideration to IHC's project management team Steve Schyler and Steve Van Oster. They both did an outstanding job helping to maintain open communications, keeping a cooperative/can do attitude and helping with solutions to problems in the field through out the duration of the project.

Working on an operating airport is no easy task. There are so many different departments and people to coordinate issues with prior to beginning work in new areas. Plus minimizing the impact to the traveling public while trying to maintain schedule and complete all the work.

Again, thanks for a job well done and we look forward to IHC being the successful low bidder on future contracts here at DIA.

Sincerely,

Michael H. Steffens PE
Asst. Deputy Mgr. Maint & Eng. - Construction/Site Facilities



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